



BLM Innovations  
Realtime

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## The **smarter tool** for staying up to date.

Do your file handlers want quick and easy access to cases and documents relating to them, or perhaps your audit team wants to be able to audit files remotely? Do you want to easily interact with the BLM team through the portal, with fast access to Key Performance Indicators about matters with us?

Things can change all the time as a legal case progresses, but Realtime makes it easy to stay on top of developments. It's an online portal offering live access to case data, financial information and legal documents. Clients feel more connected as they can see any relevant data on-demand and send messages to the claims handler. Meanwhile, files can be audited and everyone on the case team can access the latest version of any document.

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Realtime is just one of the smart tools available from BLM Innovations which delivers a number of key benefits to those clients who run cases through our bespoke case management system, by:

- Providing an up-to-date, clear and concise view of case progress at the touch of a button
- Delivering reporting to help better decisions about fault, earlier in the life of the claim
- Enabling users to check progress by accessing cases online and send notes to the claims handling lawyer
- Ensuring compliance with SLAs and performance indicators relating to all matters
- Providing transparency throughout case management.

Additionally, Foresight is of benefit to clients who want to use AI to help decision making but don't have much data, or are in a hurry or don't have IT resource to implement major solutions, or those who have identified challenges with cycle time or indemnity spend based on late decisions on fault.

### Key features

- Live access to individual case data, financial information and documents
- A client "window" into case management providing key information about their work in an instant.
- SLA compliance ensured.

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### Smart new tools for experienced legal minds.

Now we can offer you the best of both worlds. The experience of an established law firm, and the smart solutions of BLM Innovations – our exclusive cutting-edge case management, communication and analytics tools.

For further information on BLM Innovations, please contact David Caswell by email; [david.caswell@blmlaw.com](mailto:david.caswell@blmlaw.com) or phone 0161 838 6833, alternatively visit [blmlaw.com/innovations](http://blmlaw.com/innovations).

**BLM Innovations – A smarter way to work.**



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